

POLICY

Quality

The Schlam Group are committed to providing excellent products and services to customers within the industry we work in. We are committed to meeting legal and other requirements and create exceptional value for customers through our commitment to the continuous improvement of our quality management system.

We shall exceed customer expectations through innovative products, asset management and maintenance services solutions. We build harmonious relationships with interested parties including but not limited to, customers, employees and communities.

We shall maintain ISO9001:2015 certification with support of management by ensuring the promotion of customer focus and system integrity when changes to the quality management system are planned and implemented. We will regularly review our quality management system processes to ensure they deliver intended outputs and that agreed quality objectives are driving our performance.



Matthew Thomas
Chief Executive Officer (CEO)
Schlam Group